

IMPORTANT MESSAGE FROM YOUR TOWN CLERK

The DMV in Concord will be doing a software upgrade during the first 2 weeks of October which will greatly limit the service that we can provide for Nelson residents on October 10, 2017. Therefore, we have adjusted our hours to better serve you. Our hours for that week will be:

Oct 10 – Tuesday 9 to noon (non vehicle business only)

Oct 12 – Thursday 9 to noon and 4 – 7 pm

Please read the Press Release below:

PRESS RELEASE

NEW HAMPSHIRE DIVISION OF MOTOR VEHICLES TO CLOSE OFFICES FOR TWO-DAYS DURING SOFTWARE UPGRADE

CONCORD, NH – The NH Department of Safety, Division of Motor Vehicles (DMV) will implement a new driver licensing system in October to replace the current system originally implemented in the 1980s. Implementation of the new system will require the closure of all DMV offices on Monday, October 9th and Tuesday, October 10th and will temporarily limit some services.

Customers are encouraged to complete DMV transactions regarding driver licenses and registrations in advance of expiration dates if they expire during the transition period. In the days following implementation of the new system customers may experience longer than usual wait times and are asked to plan their visit accordingly.

Save time by completing forms in advance of your visit. Answers to frequently asked questions and forms are available at the DMV website at www.nh.gov/dmv.

During the transition:

- Town Municipal clerks will not be able to process the state portion of vehicle registrations from Friday, October 6, through Tuesday, October 10.
- Online services, including Online Drivers License Renewal and Online Ticket Pay, will not be available from Wednesday, October 4, through Wednesday, October 11.
- Ticket pay by phone will not be available on Monday, October 9, and Tuesday, October 10. To pay a ticket by phone on another day during normal business hours, please call 1-800-272-0036.

